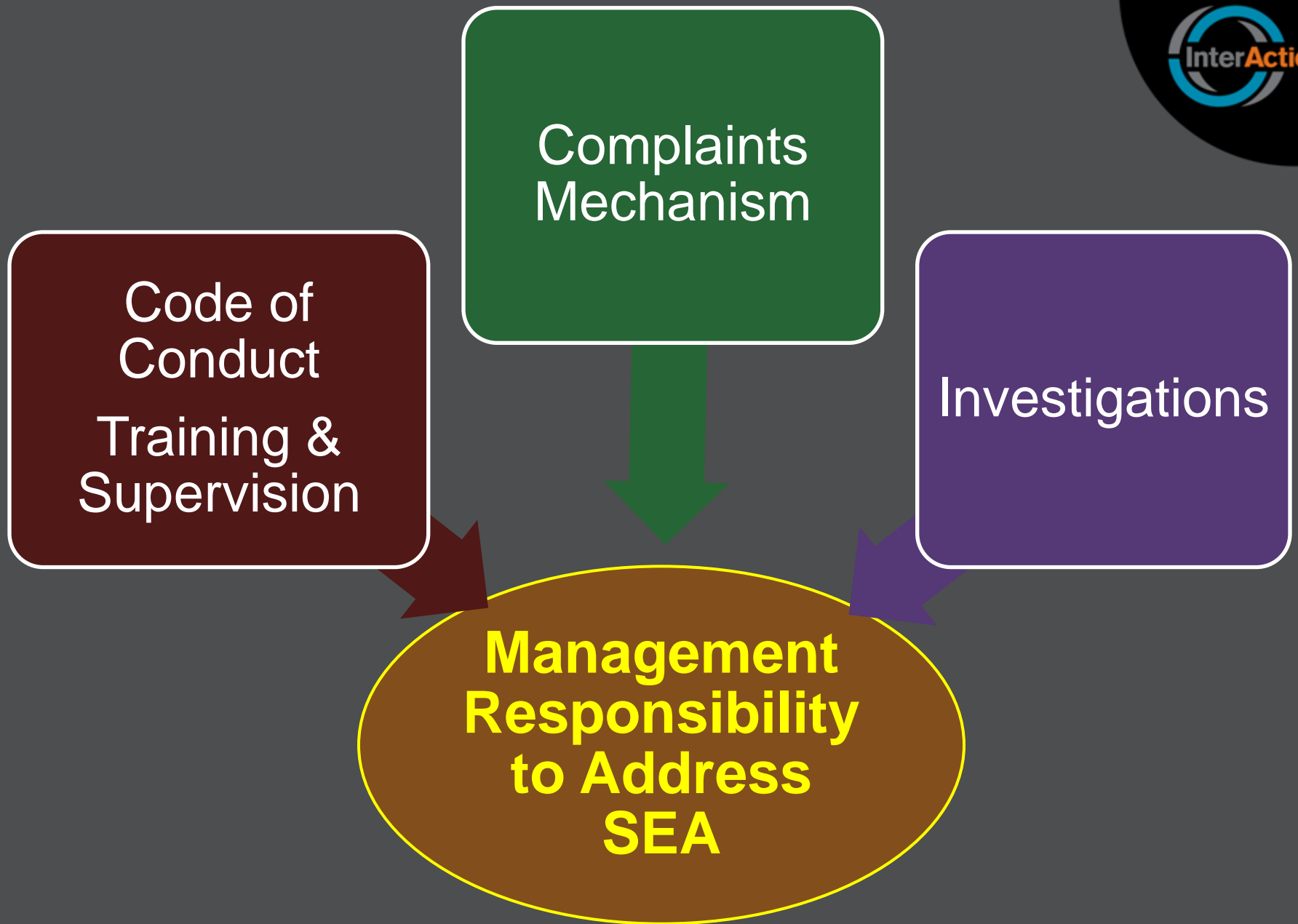


Community- Based Complaints Mechanisms

Sexual Exploitation and Abuse





Introduction & Course Overview

Why this workshop?

Why InterAction?

Why now?

Introductions

- Name – how you would like to be called
- Organization you work for
- Where you are based and geographic areas you may support/cover
- Your role/job related to SEA

A few questions for everyone

Expectations



Workshop objectives

Participants will:

- Gain a greater understanding of the challenges to establishing a CBCM
- Review their own organizations' complaints mechanisms & identify improvements
- Learn how to establish a CBCM
- Develop a checklist on the process involved in establishing a CBCM

Agenda

Housekeeping

Ground rules

Announcements