Community-Based Complaints Mechanisms

Sexual Exploitation and Abuse
Management Responsibility to Address SEA

Complaints Mechanism

Code of Conduct Training & Supervision

Investigations
Introduction & Course Overview
Why this workshop?

Why InterAction?

Why now?
Introductions

- Name – how you would like to be called
- Organization you work for
- Where you are based and geographic areas you may support/cover
- Your role/job related to SEA
A few questions for everyone
Expectations
Workshop objectives

Participants will:

• Gain a greater understanding of the challenges to establishing a CBCM
• Review their own organizations’ complaints mechanisms & identify improvements
• Learn how to establish a CBCM
• Develop a checklist on the process involved in establishing a CBCM
Agenda
Housekeeping
Ground rules
Announcements