



Implementing a CBCM

Brainstorming

- What are some of the constraints you might face in:
 - establishing a CBCM?
 - implementing a CBCM?

Establishing a CBCM – potential constraints

- Lack of management/agency buy-in
- Lack of coordination with other agencies
- Failure to get full participation by the community
- Staff resistance
- Limited funding
- Inadequate expertise
- Emergency situation – not seen as priority

Implementing a CBCM – potential constraints

- Lack of management buy-in
- Staff resistance
- Few/no complaints
- Lack of knowledge about referrals
- Poor feedback to the community
- Community resistance
- Inadequate coordination
- Lack of staff capacity

Monitoring a CBCM – is it working?

EXERCISE:

- How do you know if there are problems?
- What steps can you take to mitigate against problems?