Session 3
Management of Investigations
Practice Session:
Thinking Through Management Issues

Case Study: “Share the Peace”
Consider the issues we have just discussed for managing investigations. In looking at the case study:

• What was done well?
• What was not done well or according to ‘good practice’?
• What would you have done differently in managing this investigation?
Discussion...
Risk Management
Risk and Risk Management

- Managers need to plan for the risks associated with conducting an investigation of staff misconduct in your organization.
- Managers also need to weight the risks of NOT conducting an investigation when allegations of misconduct arise.
- A risk management approach should not turn into a ‘defensive posture’ where SEA is involved.
Questions?