

Session 3

# Management of Investigations

# Practice Session:

## Thinking Through Management Issues

Case Study: “Share the Peace”

# Activity Instructions

Consider the issues we have just discussed for managing investigations. In looking at the case study:

- What was done well?
- What was not done well or according to 'good practice'?
- What would you have done differently in managing this investigation?

# Discussion...

# Risk Management

# Risk and Risk Management

- Managers need to plan for the risks associated with conducting an investigation of staff misconduct in your organization
- Managers also need to weight the risks of NOT conducting an investigation when allegations of misconduct arise
- A risk management approach should not turn into a 'defensive posture' where SEA is involved

Questions?