

Expert Clinics

October 1 | 2:45 p.m.

Beyond the Pilot: Scaling AI and Digital Innovation for Impact

Central Hub

Artificial intelligence and digital technologies are transforming the humanitarian and development sectors, yet many innovations fail to scale beyond pilots. Drawing on practical experiences from GOAL, Action Against Hunger and technology partners, this interactive panel explores what it really takes to scale innovation across organizations and systems. Through reflections on successes, failures and lessons learned from Action Against Hunger's WASH AI and GOAL's AI-enabled Intelligent Systems (Resilio, ADAPT and ANCHOR), panelists will discuss the organizational, operational and partnership changes needed for sustainable adoption. Participants will leave with practical recommendations on what organizations should stop, start and scale to accelerate responsible digital transformation.



Elizabeth Devine

Head of Program Technical Team, GOAL

Liz Devine is Head of GOAL's Programme Technical Team and a public health leader with 10+ years' experience leading humanitarian and development programming in complex emergencies across Ethiopia, South Sudan, Syria, Turkey, Moldova, and the regional Ukraine response. She has managed \$30M+ annual budgets and led large multi-disciplinary teams delivering health and multi-sector portfolios in fragile and conflict-affected contexts. At GOAL, Liz leads a global "research and design" team supporting operations in 17 countries, translating frontline realities into responsible, practical innovation — selecting and shaping AI- and digital-enabled approaches (e.g., real-time monitoring and feedback loops, predictive analytics/early warning, and decision-support tools) that strengthen government- and community-aligned response without adding operational burden.



Nicolas Villeminot

Global WASH Lead, Action Against Hunger USA

Nicolas Villeminot is the Global Lead for Water, Sanitation and Hygiene (WASH) at Action Against Hunger USA. He brings over 20 years of global experience across 40 countries. His work spans both emergency response and long term recovery, with a focus on technical leadership, evidence generation, and scaling high quality programming. He supports country teams through strategic guidance, capacity strengthening, and applied research. As the WASH expert supporting the organization's fight against hunger and malnutrition, he leads technical learning and knowledge management initiatives that include the adoption of digital transformation and artificial intelligence.

**Olivier Mills**

Founder, Baobab Tech

Olivier Mills is the Founder and CEO of Baobab Tech, a Canadian company building AI tools for the humanitarian and development sector. He spent 18 years in WASH programming across Africa, Asia and the Caribbean. He founded the company to give civil society organizations and governments practical solutions and guidance on AI implementation across programming, policy and research, specifically in sub-sectors including WASH, nutrition, SRHR and human rights. Its tools now run in production with organisations such as Action Against Hunger, UNICEF, IPPF and the UK's FCDO. He argues for open, sovereign and frugal AI, and aims to show that we can do AI differently.

Climate Mobility, Displacement and Pathways to Resilience

The Forum

The climate crisis is increasingly shaping migration and displacement patterns across Latin America and the Caribbean, amplifying existing vulnerabilities and protection risks while undermining livelihoods and access to essential services. Yet responses often remain reactive, addressing the consequences of displacement rather than its drivers. Bringing together protection and economic recovery and development experts, the International Rescue Committee explores how integrated and complementary anticipatory action, resilient livelihoods, cash assistance, and protection programming can help communities adapt to environmental pressures, reduce displacement risks, and strengthen resilience before crises escalate.

**Camille Andre**

Regional Lead for Violence Prevention and Response, Latin America, International Rescue Committee

Camille Andre is the Regional Lead for Violence Prevention and Response, Latin America, at the International Rescue Committee (IRC). She brings more than 10 years of experience in the humanitarian sector and with the IRC in roles spanning emergency response and protracted crisis contexts, including Sierra Leone, Greece, Burundi, Iraq, Mexico, and Poland. Since 2024, she oversees the IRC's protection portfolio in Latin America (across Mexico, Guatemala, El Salvador, Honduras, Venezuela and Colombia), encompassing gender-based violence prevention and response, child protection, and rule of law. Camille speaks French, English and Spanish, and holds a bachelor's degree from McGill University and a master's degree from New York University.

**Johanna Contreras**

Regional Economic Recovery and Development Technical Advisor for Latin America, International Rescue Committee

Johanna Contreras is the Regional Economic Recovery and Development Technical Advisor for Latin America at the International Rescue Committee (IRC). Drawing on her background in Agro-Industrial Engineering and more than 15 years of humanitarian and development experience, she supports programs that strengthen resilient livelihoods and economic inclusion across Latin America. Since joining IRC in 2022, she has provided technical leadership to country programs across the region, advancing integrated approaches that promote anticipatory action, preparedness, and recovery for communities affected by displacement, climate-related shocks, and other crises. Prior to IRC, she held technical and leadership roles with Action Against Hunger, the Ministry of Agriculture of Colombia, and other national and international organizations. Johanna speaks Spanish and English and holds master's degrees in Business Administration and International Cooperation.

Leading From Within: The Power of Presence in Times of Upheaval

South Hub

Supporting the inner lives of NGO practitioners — from young professionals to seasoned leaders — is a strategic imperative, not a wellness luxury. Constant sector transitions directly threaten our nervous systems, endurance, and quality of work. Grounded, self-aware individuals at all levels bring clarity, coherence, and creativity to their teams amid disruption. In this interactive session, participants will learn a powerful social and behavior change framework to navigate complex systems. This session will focus on your inner wellbeing, reconnect you to your purpose, and align your mission-driven career with global needs. Because the future of our sector requires outer change to be rooted in inner work, this session equips you with the practical tools and skills needed to sustain your service.

**Madison Brazil**

Senior Learning Specialist, Grounded Idealist

Madison is a trauma-informed facilitator and learning advisor with over a decade of experience in public and social sector work. Before joining Grounded Idealist, Madison was a conservation biologist, educator, and learning specialist for USAID's Bureau for Humanitarian Assistance. Madison brings a unique perspective to systems change work, building regenerative learning ecosystems rooted in collective care, learning, and action. Madison Brazil is a graduate of James Madison University and George Washington University.

**Fazel Rahim**

Fazel Rahim is an accomplished Program Manager, learning and development professional, and facilitator with more than 20 years of experience leading multicultural teams and designing, managing, and delivering high-impact programs and learning initiatives across diverse organizational and cultural contexts. His experience includes facilitating staff meetings and retreats, leadership and workforce development programs, and national and international conferences in both in-person and virtual settings. His areas of expertise include gender equality, human rights, Diversity, Equity, Inclusion, and Accessibility (DEIA), leadership development, change management, workforce development, strategic capacity building, networking, and cross-sector collaboration. He has worked with local and global organizations, including U.S. Government agencies, United Nations agencies, international organizations, and the private sector. Rahim has served in several leadership and advisory roles, including Program Officer for Gender and Localization in USAID Headquarters, Gender and Learning Advisor with EnCompass LLC, Gender Advisor with USAID Afghanistan, and Regional Coordinator with UNDP Afghanistan. He holds an M.A. in Management of Development from the University of Turin and a B.A. in Law from Herat University. He is fluent in English and Persian.